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IHG® REWARDS CLUB GLOBAL MEMBERSHIP TERMS AND CONDITIONS

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The IHG® Rewards Club programme (Programme) membership and its benefits are offered at the sole discretion of Six Continents Hotels, Inc. (SCH) and its subsidiaries and affiliates which are InterContinental Hotels Group companies (collectively IHG). Hotel brands currently participating in the Programme include InterContinental®, HUALUXE® Hotels & Resorts, Crowne Plaza®, Hotel Indigo®, EVEN® Hotels, Holiday Inn®, Holiday Inn Express®, Holiday Inn Resort®, Holiday Inn Club Vacations®, Staybridge Suites®, and Candlewood Suites® (collectively, IHG Hotels). As of 1 January 2015, Kimpton® Hotels & Restaurants do not participate in the Programme. Brands may be added or deleted at the sole discretion of SCH.

The rights and obligations of SCH under the Programme may be assigned or transferred by SCH to any other related or unrelated entity at any time, and performance thereafter shall be the responsibility of that entity.

The following are some of the service marks and trademarks owned by IHG: IHG® Rewards Club, Holiday Inn®, Holiday Inn Express®, Holiday Inn Resort®, Holiday Inn Club Vacations®, Staybridge Suites®, Candlewood Suites®, Crowne Plaza®, Hotel Indigo®, InterContinental®, EVEN®, and HUALUXE®.

- 1. Programme Sponsor.** The Programme is operated by Six Continents Hotels, Inc., Three Ravinia Drive, Suite 100, Atlanta, GA 30346-2121 U.S.A. and is administered on its behalf by an appropriate IHG company.
- 2. Membership Eligibility and Fee.** Membership in the Programme is available to individuals (you) as stated in these Programme Terms and Conditions. You must be at least 18 years of age or the age of majority in your state or province of residence, whichever is older. You may maintain only one account. Companies and/or other entities cannot enroll. There is no enrolment fee for this Programme.
- 3. Programme Availability; Changes in Terms and Conditions** SCH and its frequency alliances (third parties with which SCH is affiliated within the scope of the Programme) reserve the right, in their sole discretion, to modify, alter or otherwise update these terms and conditions, and/or to add, modify, restrict, suspend, discontinue, or cancel the Programme, including redemptions and the number of IHG Rewards Club points issued for a Qualifying Stay, status levels, or other Programme benefits, at any time, even though such changes may affect the value of rewards or points already accumulated. You should check the last updated date in the footer for notice of changes to these terms and conditions or to the Programme. If the footer indicates that the terms and conditions, or the Programme itself, have changed, immediately read it. By choosing to remain an IHG Rewards Club member after we have posted notice of such modifications, alterations, or updates, and after you have been provided an opportunity to read the revised terms and conditions or Programme information, you agree to be bound by such revised terms and conditions or to be a part of the Programme as revised. The current Programme Membership Terms and Conditions supersede all prior published Programme Membership Terms and Conditions.
- 4. Membership Cancellation.** SCH reserves the right to cancel any IHG® Rewards Club membership and revoke any and all unredeemed IHG® Rewards Club points collected by any member for reasons that include, but are not limited to: 1) violation of these Terms and Conditions; 2) misrepresentation of any information or any misuse of this Programme; 3) violation of any national, regional or local law or regulation in connection with the use of membership privileges; 4) failure to pay for hotel charges; 5) a cheque to a participating hotel brand that is returned for insufficient funds or is invalid for any reason; 6) commission of fraud or abuse involving any portion of this Programme; 7) more than one active account per member; or 8) physical, verbal, or written abuse of hotel or IHG personnel; or 9) action, in any other way, to the detriment of the Programme or any of its alliances; all as may be determined by SCH in its sole discretion.
- 5. Data Privacy.** Under the data protection legislation of various countries, we are required to particularly draw your attention to the fact that by applying for membership and by virtue of your continued membership, you accept and explicitly authorise that your personal information which is supplied by you in the enrolment form or during the course of your Programme membership (i) shall be processed by SCH, in its capacity of data controller, by its subsidiaries, affiliates and/or franchisees, including IHG hotels in nearly 100 countries, and by the IHG® Rewards Club and InterContinental Ambassador [Service Centres](#) and (ii) may be transferred worldwide to any third parties with which IHG is affiliated within the scope of the Programme to third parties to process your personal data on our behalf, where required by applicable law, or in the event of a company reorganisation, merger or acquisition, for use of such information for its (their) administration of membership records, guest service, advertising, marketing and communication purposes. They or we may contact you by mail, fax, telephone or email. Also, as an additional value-added benefit, we are offering you the opportunity to receive information on goods or services that may be of interest or value to you by providing various companies a mailing list of IHG® Rewards Club members. This is an opt-in benefit for members who are residents of Europe, Middle East, Africa, Australia, Canada, or other countries that require an opt-in process. You will need to check the relevant box on the offline enrolment form or contact your IHG® Rewards Club or InterContinental Ambassador [Service Centre](#) to get this benefit. Members residing in all other areas of the world, including the U.S.A. may automatically get this benefit. If you wish to be excluded from such affiliated third party contacts and/or such mailing lists, you will need to contact the [Service Centre](#) in your region and ask to be removed.
- 6. Right of Access to Data.** You have a right of access to your data by sending a written request to your regional IHG® Rewards Club or InterContinental Ambassador [Service Centre](#). You are responsible for restricting access to and maintaining the confidentiality of your membership account and PIN and you agree to accept responsibility for the activities of anyone using your PIN.

7. **Special Services.** You may be entitled to special services and benefits at IHG hotels. Benefits and services may change from time to time and may vary by hotel, country and geographical region. Club-level members receive free enrolment into the IHG® Rewards Club programme and may receive hotel benefits which vary by hotel and region.
8. **Member-exclusive Rates.** An IHG® Rewards Club member is eligible to book exclusive rates available only to IHG® Rewards Club members, provided the member books his or her stay at an IHG® hotel through one of IHG's websites (including mobile sites), the IHG® app, IHG's central reservations office, or at an IHG® hotel's front desk. Member-exclusive rates are not currently available in all regions, including Greater China properties (Mainland China, Hong Kong, Macau and Taiwan), and availability of member-exclusive rates varies by brand as well.
9. **Points for Stays.** You may earn Points for Stays beginning with the date of your enrollment in the Program. Points will not be earned for Stays made prior to the date of your enrollment as shown in IHG® Rewards Club records. A Stay is defined as one night or consecutive nights at the same hotel, regardless of frequency of check-in/check-out. A Stay is qualified when paying Qualifying Room Rates, which include most business and leisure rates. Eligible Charges Worldwide include the following Qualifying Room Rates paid for hotel room nights: including the hotel's Advanced Purchase Rate, Best Flexible Rate, worldwide sales negotiated rate, national/regional/local government rate and specified leisure rates as confirmed by IHG's HOLIDEX® Plus reservation systems. Points will be awarded for Qualifying Room Rates booked through IHG central reservation offices, IHG web sites, travel agents or directly at the hotel. In addition, in North, South and Central America and the Caribbean, points may be collected on locally negotiated rates if these rates are discounted less than 30%. At Asia Pacific hotels, Qualifying Room Rates also include all locally negotiated rates. Eligible Charges Worldwide also include food and beverage, telephone, laundry, and in-room movies charged to the member's room. Charges at restaurants not operated by the hotel may not be eligible for points. Hotels may choose to award points for other charges at their discretion. At U.S. and Canadian hotels (except InterContinental® Alliance Resorts), you can collect points or miles on all Eligible Charges for multiple hotel rooms (less than 10) provided those rooms are used in conjunction with the member's stay at the same hotel, and that their IHG® Rewards Club member number is recorded on each reservation, or the charges from those multiple room reservations are referred to on the hotel room bill associated with the member's reservation.
1. If you enroll in IHG® Rewards Club at the time of your initial stay in any IHG branded hotel excluding ANA partner hotel worldwide, you will be awarded 1,000 points for that qualified enrolling stay.
 2. InterContinental® Hotels & Resorts, Crowne Plaza® Hotels & Resorts, Hotel Indigo®, Holiday Inn®, Holiday Inn Express®, EVEN® and HUALUXE® hotel brands worldwide, you will receive ten (10) points for each USD dollar or local currency equivalent paid toward Eligible Charges on your individual hotel room bill, when you pay Qualifying Room Rates, or the applicable airline miles; -
 3. Members will earn two and one-half (2.5) points per \$1 USD on all qualified room rates and qualified incidental expenditures for stays at The Residence Suites Dubai F.C, InterContinental Doha Residences, and Asiana Reside Saigon Residences.
 4. Staybridge Suites® and Candlewood Suites® hotel brands you will receive five (5) points for each USD dollar or local currency equivalent paid toward Eligible Charges on your individual hotel room bill, when you pay Qualifying Room Rates, or the applicable airline miles; -
 5. InterContinental® Alliance Resorts worldwide, you will receive 2,000 points per Qualifying Stay or the applicable airline miles; -
 6. ANA Co-branded hotels and ANA Partner Hotels in Japan, point earnings vary by hotel, for complete details visit www.ihgrewardsclub.com/ana:
 1. For stays at ANA InterContinental®, ANA Crowne Plaza® and ANA Holiday Inn® you will receive ten (10) points for each USD dollar or local currency equivalent paid toward Eligible Charges on your individual hotel room bill, when you pay Qualifying Room Rates, or the applicable airline miles;
 2. For stays at ANA Partner hotels, you will receive 1,300 IHG® Rewards Club points or 600 IHG® Rewards Club points or the applicable airline miles
10. **IHG Rewards Club: OTA Earn Restriction.** IHG® Rewards Club members will not earn points during a stay or retroactively on any reservations booked through Online Travel Agencies (OTA). This restriction includes but is not limited to: earning points on food and beverage purchases, parking, in room dining, movies, and any other incidental charges incurred during the member's length of stay.
11. **Limits on Points for Stays.** Points are not issued for stays at the following reduced room rates (Non-Qualifying Room Rates; Non-Qualifying Stay): net wholesale individual and group rate, certain package rates, employee discount rate, friends and family rate, crew rate, special discounted contract rates, seasonal worker/crew rate, 50% travel club discount rate, distressed passenger rate, IHG® Rewards Club Reward Nights/Airline Hotel Reward rate, most rates booked through most third-party web sites, complimentary hotel stays and any other rates not defined as a Qualifying Room Rate. Except as expressly set out otherwise in these Terms and Conditions, IHG® Rewards Club points are not awarded for fractions of a U.S. dollar spent, or for dollars spent on tax, VAT, GST, service charges, gratuities or hotel incidentals. Charges not billed to your room, gift shop purchases, and meeting charges, other than IHG® Business Rewards, will not be eligible for points. You must have stayed in the room and paid for it in

full to receive IHG® Rewards Club points. Only one room will be credited per member per night; however, at U.S. and Canadian hotels (except InterContinental), you can collect points or miles on all Eligible Charges for multiple hotel rooms (less than 10), provided those rooms are used in conjunction with your stay at the same hotel, and your IHG® Rewards Club member number is recorded on each reservation, or the charges from those multiple room reservations are referred to on the hotel room bill associated with your reservation. Only the member whose name is on the reservation record will be awarded points and will be awarded Qualifying Night credit toward achieving Elite-level status or other promotional goals. Only one Qualifying Night credit, per member, per night will be awarded regardless of the number of reservations booked and paid for by the member. Points and/or Qualifying Night credit are not awarded for no-shows even if the room is paid for in full. IHG® Rewards Club points or miles will not be issued if your room is paid for by a trade group, association or company as part of a convention or group business meeting (10 rooms or more). If you stay at an IHG hotel under the terms of a contract or group commitment, you will not be eligible to receive points.

12. **Points have no value.** IHG® Rewards Club points are not redeemable for cash or any other form of credit and have no value until presented for redemption in accordance with the terms and conditions of this Programme. Points have no fixed or ascertainable cash value. Members have no ownership interest in accrued points and accrued points do not constitute property of the members. Use of the word earn in marketing materials in relation to IHG® Rewards Club points shall mean collect and shall not infer that the points have any value until they are presented for redemption. Points may not be purchased or sold and are not transferable except as otherwise stated herein.
13. **Expiration of points.** Points do not expire unless your account becomes inactive for any period of twelve (12) months or longer. To maintain the points in your account, you must have at least one earn or redeem transaction posted to your account every twelve (12) months. If you do not keep your account active for any period of twelve (12) months or more, all of your points may expire which means your points will be removed from your account and are no longer able to be redeemed. Points in your account do not expire for all current Elite members, although all of your points may expire twelve (12) months after your account moves to Club level from an Elite level without earn or redeem activity.
14. **Employer Restrictions.** Some employers, by policy, may prohibit or restrict employee participation in the IHG® Rewards Club programme. IHG assumes no responsibility or liability for compliance with these policies.
15. **Points Adjustments.** The points listed in your IHG® Rewards Club account are subject to change to reflect actual stay information, any adjustments and Programme changes. If you believe your account activity statement is inaccurate, contact your regional IHG® Rewards Club or InterContinental Ambassador Service Centre. Point adjustments will not be made more than 60 days after the statement date. Please keep all of your hotel room receipts for your records, as they will be required for point adjustment requests.
16. **Communications Not Received.** SCH is not liable for loss of misdirected correspondence, requests, freight, or Reward Certificates that may be incomplete, illegal, delayed, lost or stolen.
17. **No Guarantees on Merchandise.** SCH, its parent, subsidiaries, affiliates, franchisees, and agents make no guarantees, warranties or representations of any kind, expressed or implied, with respect to items of merchandise or products or services of Frequency Alliance partners, and shall not be liable for any loss, expense (including without limitation, any legal fees), accident or inconvenience that may arise in connection with the use of such items or as a result of any defect or failure of such items. Any implied warranties of merchantability or fitness for a particular purpose are specifically disclaimed. This Guarantees on Merchandise section does not apply to residents of New Jersey.
18. **Restricted by Law.** This Programme or participation therein is not valid and/or the awarding of IHG® Rewards Club points or Frequency Alliance miles/credits and/or the granting of rewards is void where prohibited or restricted by law in the country of the member's domicile.
19. **Programme Violations.** Programme violations, suspected fraud or abuse in relation to point or mileage credit or reward usage is subject to appropriate administrative and/or legal action by appropriate governmental authorities and by SCH, including, without limitation, freezing your account the forfeiture of all point transfers, rewards, vouchers, or merchandise issued pursuant to point redemptions and any accrued points or miles in your account, as well as cancellation of the account and your future participation in the Programme.
20. **Point Purchases.** You may purchase additional points necessary to redeem a reward to a maximum of 60,000 points within the Programme within a calendar year. Points must be purchased in minimum increments of 1,000 points, and can only be paid for by an accepted credit card. Follow the instructions at www.ihgrewardsclub.com/purchasepoints or call your regional IHG® Rewards Club Service Centre for assistance. Subject to local laws, no cancellations or refunds are permitted.
21. **Point Transfers.** IHG® Rewards Club points may be transferred between any two specifically designated member accounts. A member may authorise the transfer of the necessary number of IHG® Rewards Club points into another member's account. The cost to the member authorising the transfer will be \$5 USD per 1,000 points transferred,

and can only be paid for by an accepted credit card. Follow the instructions at www.ihgrewardsclub.com/transferpoints or call your regional [IHG® Rewards Club Service Centre](#) for assistance. An Authorisation to Transfer Points form must be completed and submitted in order to transfer the required number of points. Once the authorisation for transfer is received and processed, the transferor relinquishes all rights to the transferred points permitted Subject to local laws, no cancellations or refunds are permitted. Other than as stated above, no transfer of points may occur. Points are not the property of any member. Except for the Point Transfers allowed under the Programme Membership Terms and Condition, Points may not be sold, bartered, attached, seized, levied upon, pledged, or transferred under any circumstances, including, without limitation, by operation of law, upon death, or in connection with any domestic relations dispute and/or legal proceeding, unless authorized in writing SCH. Any unauthorized transfers of Points shall be deemed a violation of the Programme Membership Terms and Conditions.

22. **Transfer of IHG® Rewards Club Points Upon Death.** When an IHG® Rewards Club member passes away, the member's IHG® Rewards Club points may be transferred to the IHG® Rewards Club account(s) of the member's beneficiary(ies). The request for transfer should be sent to the IHG® Rewards Club Service Centre by the executor or administrator of the decedent's estate, along with court documents showing authority, or by a sole beneficiary, along with copies of the decedent's will and death certificate. The request must be received within one (1) year of the date of death. Transfer fees will be waived.
23. **Other Point Awards.** IHG® Rewards Club points may be distributed as rewards, recognition, or incentives by IHG hotels to guests and hotel employees, and also by other companies with whom SCH has agreements to their employees and customers.
24. **Internet Access for Members:** Standard internet access will be available to all IHG® Rewards Club members at no additional cost at all IHG hotels located globally with or without a hotel booking and/or qualifying stay. Internet availability in common areas varies by hotel. Internet accessibility, speed, and connectivity in common areas and guest rooms vary by hotel. Details regarding a property's internet accessibility are available at the hotel's registration desk. Please note that The Venetian® and The Palazzo®, an InterContinental Alliance® Resort, do not offer the Free Internet Access benefit, which is instead included in the daily resort fee.
25. **Maintaining Account Information.** You can view your IHG® Rewards Club account details and activity, and update your personal information and communication preferences at www.ihgrewardsclub.com. You will need to provide your Membership Number or email address and PIN to access this information online. You agree to provide accurate information to the programme and to promptly communicate any changes to your contact information via the IHG® Rewards Club website or by contacting your nearest [IHG® Rewards Club Service Centre](#).
26. **Programme Interpretation.** Interpretations of Programme Terms & Conditions shall be at the sole discretion of SCH.
27. **Governing Law.** This Agreement shall be governed by, construed and enforced in accordance with the laws of the State of Georgia, United States, without regard to its conflicts of law rules. The exclusive jurisdiction for any dispute not covered by the terms of the Arbitration provision set forth in these IHG Rewards Club Program Terms may be filed only in the state or federal courts located in the State of Georgia, United States.
28. **Arbitration.** Except with respect to any claim or dispute involving the ownership, validity or use of any SCH trademarks or service marks, any dispute arising out of or related to the IHG Rewards Club Program Terms (including any claim that the IHG Rewards Club Program Terms or any of its provisions is invalid, illegal, or otherwise voidable or void), seeking as relief money damages or IHG Rewards Club points and/or attorneys' fees or other damages will be submitted for arbitration to the American Arbitration Association (AAA). SCH shall have the right in a proper case to obtain temporary restraining orders, temporary or preliminary injunctive relief and/or declaratory relief (other than declarations with respect to the amount of money damages) from a court of competent jurisdiction.
 - a. The arbitration proceedings shall be heard by one independent arbitrator who shall be an attorney or retired judge. The arbitration shall be held in Atlanta, Georgia and in accordance with the then-existing Commercial Arbitration Rules of the AAA. All matters within the scope of the Federal Arbitration Act (9 U.S.C. 1, et seq.) will be governed by it and not by any state arbitration law. You and SCH waive any rights to maintain other available resolution processes for such disputes, such as a court action or administrative proceeding, to settle disputes. You and SCH waive any right to a jury trial for such disputes. The rules in arbitration are different from the rules that apply in court. There is no judge or jury, and review is limited, but an arbitrator can award the same damages and relief, and must honor the same limitations stated in the Agreement, as a court would.
 - b. In reaching his or her decision, the arbitrator shall follow the IHG Rewards Club Programme Terms, shall be bound to apply the applicable law and shall not rule inconsistently with the applicable law. The arbitration shall be conducted on an individual basis, and not as a consolidated, common, representative, group or class. The arbitrator shall include in his or her award any relief he or she deems proper in terms of money damages (with interest on unpaid amounts from the date due at

the maximum rate allowed by law), and attorneys' fees and costs. The award of the arbitrator shall be conclusive and binding upon all parties hereto and judgment upon the award may be entered in any court of competent jurisdiction.

- c. Confidential. Other than as may be required by law, the entire arbitration proceedings (including, but not limited to, any rulings, decisions or orders of the arbitrator), shall remain confidential and not be disclosed to anyone other than the parties to this Agreement.
- d. Limitations Period. Any and all claims and actions arising out of or relating to the IHG Rewards Club Programme Terms shall be commenced within one (1) year from the occurrence of the facts giving rise to such claim or action, or such claim or action shall be barred. This Limitations Period section does not apply to residents of New Jersey.
- e. Class Action Waiver. You agree that you will not file a class action against SCH, or participate in a class action against SCH. You agree that you will not file or seek a class arbitration, or participate in a class arbitration, against SCH.

POINTS FROM PROMOTIONS

- 1. IHG® Rewards Club may offer limited-time promotions that offer bonus points and/or partner credits. These promotions are governed by these Membership Terms & Conditions but may have additional Terms & Conditions specific to the individual promotion. Many of these promotions are only available to IHG® Rewards Club members who receive a specific, targeted communication from IHG. Registration for a targeted offer for which you are not invited to participate is not permitted. Doing so is a program violation and may result in the freezing of your account, the forfeiture of all of your point transfers, rewards, vouchers, or merchandise issued pursuant to point redemptions and any accrued points or miles in your account, as well as cancellation of the account and your future participation in the Program.

BONUS PACKAGES

- 1. **Bonus Point Packages:** Rates are limited and subject to availability. Bonus points or miles will be awarded upon the terms of the Bonus Points Package and completion of stay. A stay is one or more consecutive nights at the same hotel regardless of frequency of check-in/checkout. Only one member per room will be awarded the applicable bonus points or miles. You must be a miles collector with a preferred earning alliance within your IHG® Rewards Club member account in order to collect miles for staying at hotels in the InterContinental Hotels Group system. If you are a miles collector, please see chart below for mile conversions*. All airline programme terms and conditions apply. Package components may vary by region and by hotel. Any unused components of the package are non refundable. No retroactive points or miles will be awarded for nights stayed prior to enrolment. Blackout dates may apply. Rates are per room, per night, and extra person charges and rollaway bed charges may apply. Other restrictions may apply. Rates do not include taxes, gratuities, or incidental charges, including food and beverages. Chase Bank USA, N.A. is not responsible for offer fulfilment.

*Points will be converted into airline miles upon completion of stay for below Bonus Point Packages only

<p align="center">Bonus Points Package (points awarded if points collector or a miles collector whose preferred airline(s) is not a participating airline(s))</p>	<p align="center"># miles awarded when collecting miles from participating airlines (if miles collector and preferred airline(s) is a participating airline(s))</p>
5,000 bonus points for stay between 4 and 6 nights	1,000/3 Nights, 2,000/7 Nights, or 125 Air miles/3 Nights
10,000 bonus points for 7 night consecutive stay	250 Air Miles/7 Nights
2,000 bonus points per stay	400/Stay or 50 Air Miles®/Stay
3,000 bonus points per stay	600/Stay or 75 Air Miles®/Stay

4,000 bonus points per stay	800/Stay or 100 Air Miles®/Stay
5,000 bonus points per stay	1,000/Stay or 125 Air Miles®/Stay
2,000 bonus points for 2 night consecutive stay	400/2 Nights or 50 Air Miles®/2 Nights
3,000 bonus points for 4 night consecutive stay	600/4 Nights or 75 Air Miles®/4 Nights
4,000 bonus points for 7 night consecutive stay	800/7 Nights or 100 Air Miles®/7 Nights
1,000 bonus points per stay	200/Stay or 25 Air Miles®/Stay
3,000 bonus points for 3 night consecutive stay	600/3 Nights or 75 Air Miles®/3 Nights

* Trademarks of AIR MILES® International Trading B.V. used under license by Loyalty Management Group Canada Inc. and Six Continents Hotels, Inc.

2. **Bonus Miles Packages:** Rates are limited and subject to availability. Bonus miles will be awarded upon the terms of the Bonus Miles Package and completion of stay. Only one member per room will be awarded the applicable bonus miles. You must be a miles collector with a preferred earning alliance for a participating airline within your IHG® Rewards Club member account in order to collect miles for staying at InterContinental Hotels Group properties. All airline programme terms and conditions apply. Package components may vary by region and by hotel. Any unused components of the package are non refundable. No retroactive miles will be awarded for nights stayed prior to enrolment. Blackout dates may apply. Rates are per room, per night, and extra person charges and rollaway bed charges may apply. Other restrictions may apply. Rates do not include taxes, gratuities, or incidental charges, including food and beverages. A stay is one or more consecutive nights at the same hotel regardless of frequency of check-in/check-out. Subject to standard IHG® Rewards Club programme terms and conditions.

Members selecting Air Miles® or Air New Zealand as their earning preference will earn at the following rates:

Bonus Miles Package	Earn Rate	
	Air Miles®	Air New Zealand
200 miles per night	20 reward miles per night	5 AirPoint Dollars per night
200 miles per night + breakfast	20 reward miles per night + breakfast	5 AirPoint Dollars per night + breakfast
1,000 miles per stay	100 reward miles per stay	25 AirPoint Dollars per stay

REWARD NIGHTS

1. IHG® Rewards Club reserves the right to restrict, suspend, modify, discontinue, substitute or cancel the Reward Nights program at any time without notice.
2. **Advance reservations are required.***
3. Each reward is valid only for a double or king room for one night and tax.

4. Reward Night reservations may be booked for multiple hotel rooms (up to 9) on the same stay date at the same property provided the IHG® Rewards Club member number is recorded on each reservation and the required points are redeemed for each room.
5. There are no blackout dates for Reward Nights, however, room inventory is limited and subject to prior sale.
6. Reward Night rooms do not include food and beverages, gratuities or incidentals. These charges are to be paid directly to the hotel prior to check-out. Transportation costs to and from the hotel are not included.
7. Point requirements are valid for InterContinental Hotels Group hotels worldwide. Point values for any hotel or destination may change at any time. Points have no value until presented for redemption by the member.
8. Participating hotels may be added or deleted from any brand or destination while this offer lasts. The rewards are void where prohibited by law.
9. Reward nights at all-inclusive resorts are based on double occupancy. Extra person charges apply beyond double occupancy. Please call the IHG Rewards Club Service Center for details.
10. IHG® Rewards Club points or airline miles are not awarded for the room rate equivalent on Reward Night stays; however, points are awarded for all other eligible charges. Reward Night stays are defined as those in which a member redeems points for a Reward Night and include Reward Nights booked via Points & Cash.
11. Reward Night reservations are not travel agent commissionable.
12. Reward Nights, in-hotel redemptions, redeemable gift vouchers and merchandise may not be sold or used for commercial gains. Doing so is a program violation and may result in the freezing of your account, the forfeiture of all point transfers, rewards, vouchers, or merchandise issued pursuant to point redemptions and any accrued points or miles in your account, as well as cancellation of the account and your future participation in the Program. IHG® Rewards Club members who cancel their Reward Night reservation and do not stay will have their points used for that reservation re-deposited into the member's IHG® Rewards Club account, and may be subjected to a processing fee. IHG® Rewards Club members who do not cancel their Reward Night reservation by the cancellation deadline and do not use their reservation (no-show) are still subject to a no-show charge for the first night of the reservation, plus tax, per room, billed to the credit card used to guarantee the reservation upon booking. The points redeemed for the no-showed Reward Night reservation will be re-deposited into the member's IHG® Rewards Club account.
13. IHG® Rewards Club members may redeem points for Reward Nights by calling the IHG® Rewards Club Service Center in their region or by reserving the Reward Nights online at www.ihgrewardsclub.com. Members must be logged in to redeem points online for a Reward Night. Reward Night reservations require a credit card to guarantee the reservation. Reward Night reservations can be cancelled online but cannot be modified.
14. IHG® Rewards Club PointBreaks is a Reward Nights special offer. PointBreaks are Reward Nights priced at 5,000 points at selected hotels for a limited period of time, instead of the standard redemption rate. IHG® Rewards Club PointBreaks Reward Nights are based on availability and PointBreaks locations may be added or deleted at any time. Due to the limited availability, each member may only book two PointBreaks Reward Nights reservations per hotel during the special offer time period. The PointBreaks special offer may be restricted, suspended, modified, or substituted at any time without notice. Reward Nights booked through PointBreaks may not be sold or used for commercial gains. Doing so is a program violation and may result in the freezing of your account, the forfeiture of all point transfers, rewards, vouchers, or merchandise issued pursuant to point redemptions and any accrued points or miles in your account, as well as cancellation of the account and your future participation in the Program. All other Reward Nights terms and conditions apply.
15. IHG® Rewards Club "Points & Cash" is an option for obtaining a Reward Night. You may choose to redeem IHG® Rewards Club points for a Reward Night by using your existing points for all required points for the desired Reward Night or using your existing points and purchasing additional points in various increments to total the required points. The total purchase on any single day may not exceed \$280USD. Points & Cash Reward Nights may only be redeemed online at www.ihgrewardsclub.com. Point purchase amounts are subject to change by IHG® Rewards Club. You must use a valid credit card for points purchase. Upon completion of the points purchase, you agree that the total dollar amount will be immediately charged to the credit card you specified. The cost for the points purchased is non-refundable. If the Reward Night is cancelled in accordance with Reward Nights terms and conditions and with each hotel's cancellation policy, the purchased IHG® Rewards Club points will be re-deposited into your IHG® Rewards Club account. Cash components of this award that are paid in currencies other than U.S. dollars will be adjusted by IHG® Rewards Club, as needed, to reflect the USD equivalent of the non-USD payment at that time. All other Reward Night terms and conditions apply.

***If a third party beneficiary (instead of the member himself/herself who made the relevant booking) intends to check in at any Greater China properties with a Reward Night, the member must call the [IHG® Rewards Club Service Centre](http://www.ihgrewardsclub.com) ☐ no less than 7 days before the Reward Night stay date. Member must provide specific personal**

details of such third party beneficiary as requested by IHG for its registration and validation purposes. To change any provided information, the member must follow the same procedure mentioned above. If the member fails to provide and/or change the requested information on time or the information provided is not correct for any reasons, the third party beneficiary will not be able to check in at the front desk and the relevant booking will be cancelled. The above requirement for third party beneficiary check-in applies to all Reward Night and Free Night earned through stays, points, promotions or other ways.

Elite Membership

1. **Points for Elite Status** – For purposes of determining Elite status, IHG® Rewards Club points are classified as either Qualifying Points or Non-Qualifying Points. Points earned from Qualifying Rates paid for hotel stays, spend on IHG® Rewards Club credit cards, select partner activity, IHG® Rewards Club Bonus Points Packages, and Qualified Spend through IHG® Business Rewards are considered Qualifying Points and are counted toward Elite status. A Qualifying Rate includes the following: non-discounted rate, standard corporate rate, worldwide sales negotiated rate, national/regional/local government rate and specified leisure rates as confirmed by the IHG reservation system. All other point earning transactions, including points earned from IHG® promotions, Elite status bonuses, activation bonuses or select promotions offered through IHG® Rewards Club credit cards, select partner promotions, point vouchers, point purchases, point transfers, and point deposits, will be considered Non-Qualifying Points and will not be counted towards Elite status.
2. Elite status will be awarded to accounts that have successfully satisfied at least one of the following elite membership criteria:
 - a. **Qualifying Points** – IHG® Rewards Club Gold Elite status will be awarded to members who have earned at least 10,000 Qualifying points during a calendar year. IHG® Rewards Club Platinum Elite status will be awarded to members who have earned at least 40,000 Qualifying points during a calendar year. IHG® Rewards Club Spire Elite status will be awarded to members who have earned at least 75,000 Qualifying points during a calendar year. Once a member earns Elite membership status in any calendar year, such status will be maintained through the end of the following calendar year.
 - b. **Qualifying Nights** – IHG® Rewards Club Gold Elite status will be awarded to members who have earned a minimum of 10 nights at Qualifying Rates during a calendar year. IHG® Rewards Club Platinum Elite status will be awarded to members who have earned a minimum of 40 nights at Qualifying Rates during a calendar year. IHG® Rewards Club Spire Elite status will be awarded to members who have earned a minimum of 75 nights at Qualifying Rates during a calendar year. Once a member earns Elite membership status in any calendar year, such status will be maintained through the end of the following calendar year. IHG® Rewards Club Reward Nights consumed by members will be counted as Qualifying Nights towards Elite membership qualifications.
 - c. **Elite Rollover Nights** – At the end of the calendar year, qualifying nights in excess of 40 for Platinum Elite members or 75 for Spire Elite members will be counted toward the member's Elite status qualification for the following calendar year. Elite Rollover Nights are only valid for one calendar year.
3. **Elite bonus:** IHG® Rewards Club Gold Elite members will receive a 10% Elite bonus on all points earned from qualifying stays. IHG® Rewards Club Platinum Elite members will receive a 50% Elite bonus on all points earned from qualifying stays. IHG® Rewards Club Spire Elite members will receive a 100% Elite bonus on all points earned from qualifying stays. Elite bonus points are Non-Qualifying points and do not count towards Elite qualification. Gold Elite, Platinum Elite, and Spire Elite bonus points are credited only to members who choose to collect IHG® Rewards Club points. Elite bonus points for Gold Elite, Platinum Elite, and Spire Elite members do not apply to any points received due to a special offer, promotion, IHG® Rewards Club credit card activity, partner activity, IHG® Rewards Club Bonus Points Packages, or Qualified Spend through IHG® Business Rewards.
4. **Hotel Room Upgrades for Platinum Elite and Spire Elite Members:** Platinum Elite and Spire Elite members will be offered a complimentary upgrade, as determined by the hotel, which might include rooms on higher floors, corner rooms, newly renovated rooms, or rooms with preferred views. The upgrade will be offered at time of check-in, based on availability, and will only apply to the member's personal guest room. The hotel is not required to upgrade members to suites or specialty rooms. Upgrade benefits will not apply to rooms booked as a Reward Night reservation.
5. **Guaranteed Room Availability for Platinum Elite and Spire Elite Members:** When contacting the IHG® Rewards Club Service Center directly and guaranteeing the reservation with a valid credit card, each Platinum Elite or Spire Elite member will be guaranteed one room for personal use, for reservations made at least 72 hours prior to the date of arrival, except during special events that result in extraordinary room demand, as determined solely by the hotel. The member will not be charged more than the prevailing rate for the accommodation requested, and the member is not entitled to a rate less than the prevailing rate. Once made, Platinum Elite or Spire Elite Guarantees may not be dishonored for any reason. If the member does not arrive and has not obtained a cancellation number prior to 6 p.m. (4 p.m. in Europe), the credit card may be

billed for one night's room and tax. Platinum Elite or Spire Elite Guarantees do not apply to Reward Nights. A minimum stay duration requirement may apply at select Holiday Inn Club Vacations locations.

6. **Spire Elite Choice Benefits:** Upon qualification for Spire Elite, members may choose to either receive a 25,000 annual point bonus or to gift Platinum Elite to a family member or friend.
7. All Elite status benefits, including Spire Elite Choice Benefits, may not be sold or used for commercial gains. Doing so is a program violation and may result in the freezing of your account, the forfeiture of all point transfers, rewards, vouchers, or merchandise issued pursuant to point redemptions and any accrued points or miles in your account, as well as cancellation of the account and your future participation in the Program.

INTERCONTINENTAL AMBASSADOR Terms & Conditions

1. As an IHG® Rewards Club member, you may also purchase InterContinental® Ambassador status. Purchase of InterContinental® Ambassador status entitles you to higher levels of recognition and to all published benefits of InterContinental® Ambassador status valid only at InterContinental® Hotels & Resorts properties worldwide.
2. If you have InterContinental® Ambassador status, you are subject to all IHG® Rewards Club membership Terms and Conditions. Ambassador and Royal Ambassador status may not be transferred, bartered, or sold. Ambassador and Royal Ambassador benefits apply only to the member's personal room.
3. A member who is not already enrolled in the IHG® Rewards Club programme will automatically be enrolled when purchasing InterContinental Ambassador status. Upon purchase of InterContinental Ambassador status, IHG® Rewards Club members who are Club or Gold Elite members will receive Gold Ambassador status upon enrolment. All InterContinental Ambassador members can earn Platinum Ambassador or Spire Ambassador or be invited to Royal Ambassador status. Gold Ambassador members will receive Gold Elite benefits; Platinum Ambassador members will receive Platinum Elite benefits; and Spire Ambassador and Royal Ambassador members will receive Spire Elite benefits when staying at the following hotels within the IHG family of brands: Crowne Plaza®, Hotel Indigo®, Holiday Inn®, Holiday Inn Express®, EVEN® Hotels, HUALUXE®, Staybridge Suites®, and Candlewood Suites®.
4. IHG® Rewards Club membership and InterContinental® Ambassador benefits are not transferable.
5. IHG® Rewards Club members with InterContinental® Ambassador status will be invited to renew every year. In order to continue receiving InterContinental® Ambassador benefits, IHG® Rewards Club members must pay an InterContinental® Ambassador renewal fee every year prior to membership expiration.
6. The accrual of room nights towards Royal Ambassador status is not applicable in conjunction with airline crew rates or to long-stay residents at their extended-stay hotel, defined as a continuous stay of 90 days or more.
7. InterContinental Ambassador benefits are not available to airline crew members for crew stays, guests using the IHG Employee rate, or guests using the IHG Friends & Family rates.
8. **Complimentary Weekend Night Certificate:** Each Certificate is valid for 12 months from the date of issue and is redeemable in conjunction with a minimum two-night paid weekend stay when booking the Ambassador Weekend rate "AMB Certificate" at any InterContinental Hotels & Resorts property (not valid at any other IHG® hotel brands). The Certificate is valid for one complimentary room night on the second night of a paid Ambassador Weekend rate "AMB Certificate" booking and may only be booked on [intercontinental.com/AMBWeekend](https://www.intercontinental.com/AMBWeekend) or by contacting the Ambassador Service Centre at ambassador@ihg.com. The Certificate is not valid on any other rates. Advance reservations required. Rooms on the Ambassador Weekend rate "AMB Certificate" are subject to availability. The original Certificate must be presented at time of check-in to the hotel or the hotel may decline the booking. One Certificate may be used per stay. 'Weekend' is determined as follows: Friday, Saturday and Sunday, except in the Middle East where hotels may define the weekend as Thursday, Friday and Saturday. Certificates are valid only for the member who has InterContinental® Ambassador status, and are not transferable. Sale or barter of the Certificate will render it void. The Certificate is valid for room and tax only. Reward Nights do not apply in conjunction with the Certificate. Certificate cannot be used in conjunction with any other promotion or free night offer.

InterContinental® Ambassador Benefits: A room one category higher than purchased will be assigned upon check-in to InterContinental Ambassadors. InterContinental Ambassadors will be entitled to a late check-out time of 4:00 pm. Ambassadors receive fresh fruit and water in their room on arrival, with mineral water replenished daily. Ambassadors receive a personalised welcome letter and in-room gift. Ambassadors are entitled to one free Pay-TV film per stay (where a cost is applicable). Ambassadors are charged Single Rate for Double Room Occupancy. When staying on Reward Nights, all Ambassador and Royal Ambassador Privileges apply with the exception of upgrades, free Pay-TV film per stay, 24-hour guaranteed room availability, 8:00 am early check-in and complimentary mini-bar beverages (where a cost for these benefits is

applicable). A Rewards Night booking must be booked under the IHG Rewards Club account of the member for him/her to enjoy the benefits.

The Club InterContinental Experience or Club Lounge access will not be given to Ambassadors as this is not a benefit that is included in Ambassador status.

Royal Ambassador Status: Royal Ambassador status is the highest level of status and entitles Ambassador members to additional benefits at InterContinental Hotels and Resorts. Royal Ambassador status is granted to Ambassador members by invitation and at IHG® Rewards Club sole discretion. IHG® Rewards Club reserves the right to limit the number of members with Royal Ambassador status. Royal Ambassador members receive Guaranteed room availability for one room occupied by the Royal Ambassador member with 24-hour advance reservation. Reservations must be made before 12:00 midday (local hotel time) 24 hours prior to intended arrival for room availability to be guaranteed. Only in exceptional circumstances where the hotel has been completely reserved by the Government and with explicit IHG® Rewards Club approval, may a reservation be declined. Use of all in-hotel health club facilities (where available) shall be complimentary for Royal Ambassadors. Treatments such as massages, facials, and manicures may incur charges. Beverages are complimentary from the mini-bar in the Royal Ambassador's personal room only, and for in-room consumption by member only (benefit excludes non-beverage items). Void where prohibited by law. Early check-in (8:00 am) shall be available to all Royal Ambassador members.

For guest stays at InterContinental® hotels and resorts in mainland China, Hong Kong, Macau, Taiwan, US, Canada, Mexico, Latin America and the Caribbean or Europe An upgrade to an Executive room, Club InterContinental room, or a Suite for Royal Ambassador members at check-in is guaranteed. Where a Club InterContinental room is given, Club lounge access must also be given. Club lounge access otherwise is not a benefit. In circumstances where an executive room, Club InterContinental room or a suite is not available at 8:00 am, the Royal Ambassador will be checked into an available room until the executive room, Club InterContinental room or the Suite is available later on the day of arrival.

For guest stays at InterContinental® hotels and resorts in Asia Pacific (excluding China, Hong Kong, Macau and Taiwan), Middle East and Africa, a room upgrade to a category two tiers higher than the original booking shall be available to all Royal Ambassador members. All Royal Ambassador members will be entitled to the Club InterContinental Experience on top of the two tier room upgrade. In circumstances where the two tier room upgrade is not available at 8:00 am, the Royal Ambassador will be checked into an available room until their upgraded room becomes available later on the day of arrival.

9. The room upgrades for both Ambassadors and Royal Ambassadors excludes the following rooms:

- o **InterContinental Hong Kong:** Signature Suites (Terrace Suite, CEO Suite, Presidential Suite).
- o **InterContinental Park Lane:** Signature Suites.
- o **InterContinental Sydney:** Australia Suite, State Suite and Governor Suites.
- o **InterContinental Sydney Double Bay:** Royal Suite, Deluxe Bayview Suites
- o **InterContinental Danang Sun Peninsula Resort:** Penthouse, Beach Villa, Rock Villa, 2 bed Rock Villa, Sun Peninsula Residence 2 bed, Sun Peninsula Residence 3 bed and Royal Residence.
- o **InterContinental San Francisco:** Bay Suite, Terrace Suite, Presidential Suite.
- o **InterContinental Athenaeum Athens:** Presidential Suite.
- o **InterContinental Adelaide:** King Diplomatic Suite and King Presidential Suite.
- o **InterContinental Moscow Tverskaya:** Duncan – Premier Suite, Nizhinsky – Presidential Suite and Ulanova – Royal Suite.
- o **InterContinental Amstel Amsterdam:** Presidential Suite (includes Executive Presidential Suite, Executive Presidential Twin room & Executive Presidential Junior Suite), Dom Perignon Suite (includes Executive Dom Perignon Suite & Executive Dom Perignon Junior Suite).
- o **InterContinental Berlin:** All Club Suites & Presidential Suite.
- o **InterContinental Times Square:** Penthouse Suite and all Manhattan Suites.
- o **InterContinental Geneva:** Panoramic Suites, Presidential and Diplomatic Residences and The Residence.
- o **InterContinental Asiana Saigon:** The Presidential Suite.
- o **InterContinental Buckhead:** Grand Suite, Royal Suite, Ambassador Suite and Presidential Suite.

- o **InterContinental The Willard Washington D.C** - Thomas Jefferson Suite, George Washington Suite and John Adams Suite
- o **InterContinental Johannesburg O.R Tambo Airport** - Presidential Suites
- o **InterContinental Los Angeles Century City at Beverly Hills** - Royal Suite, Presidential Suite, Elite Honeymoon, Elite Residence, Premier, Premier Suites with Terrace
- o **InterContinental Amstel Amsterdam** - Royal Suite
- o **InterContinental Wellington** - Presidential Suite
- o **InterContinental Singapore** – Presidential Suite, Ambassador Suite, Royal Suite
- o **InterContinental Samui Baan Taling Ngam Resort** - Club Napa Reserve 3 bedroom Residence
- o **InterContinental Nha Trang** – Presidential Suite
- o **InterContinental Bangkok** – Royal Suites, Diplomatic Suites, Ambassador Suites, Executive Suites, Premier Suites
- o **InterContinental Koh Samui** – Club Napa Reserve 3 Bedroom Residence
- o **InterContinental Fiji** – Natadola Suite
- o **InterContinental Sanya Haitang Bay** – Family Suite, Premier Ocean View Suite, Grand Ocean View Suite, Presidential Suite, Ocean Front Family Villa, Ocean Front Villa
- o **InterContinental Estoril** – Ocean View Suites
- o **InterContinental Hanoi Westlake** – Presidential Suite, Premium 1,2 and 3 bed Residence
- o **InterContinental Lijiang Ancient Town Resort** – Superior Suite
- o **Athenaeum InterContinental** – Presidential Suite
- o **InterContinental Melbourne Rialto** – Iconic Suites, Signature Suites
- o **InterContinental Dusseldorf** – Presidential Suite, Lifestyle Suite
- o **InterContinental Madrid** – King Dali Club Suite Castellana View, King Bed Miro Club Suite with terrace, King Bed Picasso Club Luxury Suite, Royal Suite
- o **InterContinental Cairo CityStars** – 2 and 3 Bedroom Residence Suite, Penthouse Residence Suite, 2 Bedroom Signature Suite, Royal Suite, Karnak Suite, Luxor Suite
- o **InterContinental OR Tambo Airport Hotel** – Presidential Suites
- o **InterContinental Vienna**: Presidential Suite

10. **At InterContinental Hotels & Resorts in French Polynesia** (InterContinental Le Moana Bora Bora, InterContinental Bora Bora Resort & Thalasso Spa, InterContinental Resort & Spa Moorea, and InterContinental Resort Tahiti) upgrades to the next room category and 4 pm late check-out are not guaranteed for Royal Ambassador and Ambassador members who book through a third-party website or Tour Operator.
11. **InterContinental Alliance Resorts properties:** The Venetian and The Palazzo Resorts - All Ambassador benefits apply at The Venetian and The Palazzo Resorts with the exception of the in-room gift. Complimentary water will be provided on the day of arrival however will not be replenished daily. The complimentary daily newspaper also is excluded as this is included in the resort fee. Royal Ambassador Benefits: Please be aware that all Royal Ambassador member benefits apply at these InterContinental Alliance Resorts with the exception of Mini-Bar: Royal Ambassador members will receive a \$100 credit from the resort toward the mini-bar per stay.
12. IHG® Rewards Club membership and InterContinental® Ambassador and Royal Ambassador benefits are provided where available, at the sole discretion of IHG, and shall be considered void where prohibited by law.
13. SCH reserves the right to restrict, suspend or cancel the InterContinental® Ambassador and Royal Ambassador benefits and discontinue the IHG® Rewards Club membership of any member who acts in a manner inconsistent with applicable laws, rules, regulations, or these Terms and Conditions, in SCH's sole discretion.
14. SCH may amend the InterContinental® Ambassador and Royal Ambassador benefits and these Terms and Conditions at any time.
15. For the purpose of these term and conditions, "**Club InterContinental Experience**" includes:
 1. A courtesy call or email made by the Club InterContinental team to the guest prior to their arrival at the hotel.
 2. On arrival at the hotel the guest receives a personalised greeting and check-in,
 3. The accommodation room assigned is a Club InterContinental Room with welcome amenity, additional room amenities and turndown service.
 4. Exclusive access to the Club InterContinental Lounge for 2 guests per occupied room featuring breakfast, complimentary non-alcoholic drinks and snacks throughout

the day and evening hors d'oeuvres, canapés and cocktails.

5. On departure the guest receives a personalised farewell and late check-out of 4pm.

IHG ARMY HOTELS:

All IHG® Rewards Club Rewards Membership Terms and Conditions under the General Terms and Conditions apply to the IHG Army Hotels except:

All IHG® Rewards Club members earn 3 Points/\$1 USD regardless of earning preference when staying at an IHG Army Hotel. Points only will be offered, no airline miles. IHG Army Hotels do not participate in the Reward Night Program, Meeting Rewards, Point Voucher Program or Hotel Goodwill Program. IHG Army hotels do not issue complimentary weekday newspaper.

FREQUENCY ALLIANCES

1. At participating hotels within the IHG family, you can choose to collect IHG® Rewards Club points or Frequency Alliance miles/credits, which may vary by participating Frequency Alliance. You may not collect both IHG® Rewards Club points and Frequency Alliance miles/credits for the same stay, except during special promotions or offers. You can choose or change to only one Frequency Alliance at a time. To change selection, visit www.ihgrewardsclub.com or call the [IHG® Rewards Club Service Center](#) in your region. Earnings resulting in fractional Frequency Alliance miles/credits will be rounded down. Except as expressly set out otherwise in these Terms and Conditions, Frequency Alliance miles/credits are not awarded for fractions of a U.S. dollar spent, or for U.S. dollars spent on tax, VAT, GST, service charge, food and beverage, telephone, laundry, in-room movies, gratuities or hotel incidentals. If you elect automatic issuance for Qualifying Stays, Frequency Alliance miles/credits are collected as outlined at www.ihgrewardsclub.com.
2. All stay activity within 56 hours prior to a member request will be posted to the account of the last Frequency Alliance requested. The terms and conditions of the specified Frequency Alliance program govern. SCH, its parent, subsidiaries, affiliates, franchisees and agents do not assume the liability for Frequency Alliance miles/credits or the terms and conditions of any other Frequency Alliance program.
3. Frequency Alliance miles/credits are not redeemable for cash or any other form of credit and have no value until presented for redemption in accordance with the terms and conditions of the relevant Frequency Alliance program.
4. IHG® Rewards Club members choosing to collect Frequency Alliance miles/credits will be awarded the appropriate reward associated with each Frequency Alliance for hotel stays booked and paid at Qualifying Room Rates only. See www.ihgrewardsclub.com for specific amounts or call your regional IHG® Rewards Club Service Center.
5. SCH, from time to time, may include reward options from suppliers who operate their own frequency program (Frequency Alliance) to IHG® Rewards Club members through membership communications. Frequency Alliances supplying offers to IHG® Rewards Club members, from time to time, are independent contractors. Nothing in any other materials related to the Program is intended or shall be construed as establishing any agency, partnership or joint venture relationship between SCH and Frequency Alliances, including without limitation the use of the word partner. SCH, its parent, subsidiaries, affiliates, franchisees and agents are not responsible or liable for the conduct of Frequency Alliances and/or their programs or services, including, without limitation any changes or discontinuances of service by Frequency Alliances or other independent businesses that may affect the Program rewards, the collection of IHG® Rewards Club points, or the delivery of products or services offered by them.
6. SCH, its parent, subsidiaries, affiliates, franchisees and agents make no guarantees, warranties or representations and assume no liability for the terms and conditions or the conduct of a Frequency Alliance or other vendor's frequency program and shall not be liable for any loss, expense (including without limitation attorneys' or other legal fees), accident or inconvenience that may arise as a result of your participation in a Frequency Alliance program.
7. SCH is solely responsible for the provision of rewards within the IHG® Rewards Club Program.
8. SCH is not responsible for Frequency Alliance withdrawals from the Programme, changes in Frequency Alliance service.
9. **Converting Points to Miles.** You may convert your IHG® Rewards Club points to miles/credit with participating frequent flyer programs only in block increments for specified Frequency Alliances as listed at www.ihgrewardsclub.com. Consult your Frequency Alliance program to determine Frequency miles/credits needed to obtain the airline reward of your choice. The posting time of frequent flyer miles varies by airline and can take up to 6 weeks to post to your frequent flyer account. For IHG® Rewards Club points that are converted to Frequency Alliance miles/credits in a Frequency Alliance program, the IHG® Rewards Club Program will be responsible only for arranging for the

airline or other vendor to post the appropriate credit to your account. Following such posting, all risk of loss, bankruptcy, theft or dishonor will be borne by you, and there shall be no refund or conversion of IHG® Rewards Club points into any other reward option. Once points are converted to Frequency Alliance miles/credits, they cannot be converted back to points or shifted to another Frequency Alliance program. A statement of that account will be issued by the specified Frequency Alliance program. Program participation will be governed by the terms and conditions of the specified Frequency Alliance program.

10. Frequency/partner credits may be issued in currencies other than miles. See www.ihgrewardsclub.com for details on partner earning structure.

IHG® Rewards Club POINT-COLLECTING PARTNERS

1. Point-Collecting Partners are independent contractors. Nothing in any other materials related to the Program is intended or shall be construed as establishing any agency, partnership, or joint venture relationship between SCH and Point-Collecting Partners, including without limitation the use of the word "partner". SCH, its parent, subsidiaries, affiliates, franchisees and agents are not responsible or liable for the conduct of Point-Collecting Partners and/or their programs or services, including without limitation any changes or discontinuances of their services, the collection of IHG® Rewards Club points, or the delivery of products or services offered by them.
2. For Terms and Conditions of alliances with individual partners and special limited time offers, visit www.ihgrewardsclub.com select your region and the point-collecting partner of interest for further information.

REWARDS (Regional Variations Apply)

1. All merchandise rewards are manufactured by independent suppliers, who may or may not issue standard warranties for their merchandise. For Americas, some gas-powered merchandise items cannot be shipped to California. Merchandise offers vary by region and country of residence.
2. All rewards are subject to limited availability, and to the terms and conditions and restrictions imposed by merchandise, travel or other suppliers. The number of points required for specific rewards are subject to change at any time. Six Continents Hotels, Inc. (SCH) reserves the right to delete, add, restrict, suspend, discontinue, modify, substitute, or cancel rewards or award selections (of equal or greater value) in this Program at any time.
3. SCH, its parent company, subsidiaries, affiliates, franchisees and agents make no guarantees, warranties or representations of any kind, expressed or implied, with respect to items or merchandise or products or services of Frequency Alliance Partners, and shall not be liable for any loss, expense (including, without limitation, attorneys' fees), accident or inconvenience that may arise in connection with the use of such items or as a result of any defect or failure of such items. Any implied warranties of merchantability or fitness for a particular purpose are specifically disclaimed. These disclaimers and limitations of liability do not apply to residents of New Jersey.
4. All reward certificates must be redeemed in accordance with the procedures specified on the certificate, reward information sheet or other procedures specified by IHG® Rewards Club. Reward certificates are only valid for the individual mentioned on the reward certificate and are not transferable. Reward certificates may not be exchanged, refunded, transferred or redeemed for cash or any other form of credit, and may not be used with any other discount, special offer or promotion (rate or coupon). Identification may be required for certificate redemption. Unused portions of partially redeemed certificates shall be considered void and fully redeemed. Change will not be given for partially used certificates. Certificates must be used by the stated expiration date, or they will have no value and cannot be presented for redemption. Altered reward certificates and any certificates that are brokered or sold are void.
5. Points cannot be applied toward redemption of rewards in any other frequency program except as offered by SCH through the IHG® Rewards Club Program.
6. Tax Liability: IHG® Rewards Club points, rewards, and airline miles received through participation may be subject to tax liability, including, without limitation, foreign, federal, state and local taxes, surcharges, security charges and departure taxes. Any tax liability, including disclosure, connected with the receipt and/or use of rewards is the responsibility of the IHG® Rewards Club member ("Member", "you", "your").
7. **Merchandise, Gift Certificates and Other Rewards** Selection of IHG® Rewards Club Merchandise and More or Gift Cards will direct you to Maritz LLC ("Maritz"), a third party provider which hosts a private label web site [US: catalog.ihg.com; Global: globalcatalogue.ihg.com] (the "Site") (and subject to additional terms and conditions), and provides merchandise, gift certificates, and other reward fulfillment services (the "Services") to Members in exchange for points or a combination of points and currency for items through the Site. Any obligation that SCH may have to you in connection with the points redeemed for rewards will be fully discharged upon your receipt of goods from Maritz. The point conversion ratios between IHG® Rewards Club and Maritz may change at any time at SCH's complete discretion. For full terms and conditions, visit : {US: http://catalog.ihg.com/html/help/S06196_helpindex.html#Legal or Global: <https://www.globalcatalogue.ihg.com/terms>}

8. **Gift Certificate Rewards.** Some reward certificates, gift cards, eCertificates and gift vouchers (Certificates) are fulfilled by Hallmark Business Connections or their fulfillment partners. Certificates have no cash value. Certificates cannot be returned or exchanged. Expired, lost or stolen Certificates cannot be reissued. Certificate selections are subject to change without notice. Certificates cannot be applied as payment toward credit card purchases and are subject to the terms and conditions established by the merchant. Certificates are valid only in the countries allowed by issuing merchant and are void where prohibited. All Certificates are void where prohibited or restricted by law, and offers may be subject to government approval. Unused Certificates cannot be returned for credit after the expiration date printed on the Certificate. In addition, Certificates will not be replaced in the event of loss, theft or destruction. eCertificates cannot be delivered without a valid email address. IHG® Rewards Club is not responsible for Certificates delayed in shipment, mail, or due to your Email Service Provider or email settings. Please allow up to 3 weeks for delivery of physical certificates and up to 2-3 days for email delivery of eCertificates. A phone number may be required to ensure accurate delivery in certain regions. In some cases, a signature may be required for delivery.
9. **Concierge (available in US, Mexico, UK, Germany, China, Japan and the Middle East).** If you are interested in redeeming your points for rewards that are not featured online or by special offer or promotion, contact a Concierge at ihgrewardsclub.concierge@maritz.com (subject to additional terms and conditions). Merchandise requests must be for merchandise provided by nationally recognized manufacturers or distributors. Some merchandise items may not be available due to local law restrictions and/or vendor restrictions. Individual is responsible for any applicable local import taxes. Items that require customization may not be available. Please complete the inquiry form online to find out if a specific item is available. Allow 5 business days from the time of the request to receive a points quote. All merchandise deliveries must be made to the Member's address on file. Please allow 4-6 weeks from the time of ordering for merchandise to arrive. Merchandise items can be exchanged only if they arrive in defective or damaged condition. You must have the total point value of the item in your account at the time of ordering. Cash payment supplements are not allowed. Individual manufacturer's terms and conditions apply. A minimum order of 35,000 points is required.
10. **Any Hotel, Anywhere Rewards.** If you select the Any Hotel, Anywhere Prepaid MasterCard® (the Card) to be issued by MetaBank™, Member FDIC, as a reward under the Program, any obligation that SCH may have to you in connection with the points redeemed for the Card will be fully discharged upon your receipt of the Card. You expressly acknowledge and agree that SCH will have no control over, and no liability whatsoever in connection with, the Card. For full terms and conditions visit,

U.S. - http://www.ihg.com/hotels/us/en/global/customer_care/aha-us

Canada - http://www.ihg.com/hotels/us/en/global/customer_care/aha-canada

11. **Flights Anywhere Reward.** Selection of IHG® Rewards Club Flights Anywhere Reward will direct you to Switchfly, a third party provider hosting this private label airline ticket redemption website (the Site). Connexions Loyalty Travel Solutions, Inc, acts solely in the capacity as an agent for suppliers of air travel to provide Members with the ability to redeem IHG® Rewards Club points, or a combination of points and currency (points and cash), for airline tickets through the Site. Any obligation that SCH may have to you in connection with the points redeemed for airline ticket(s) will be fully discharged upon your receipt of the electronic or paper ticket(s) from Connexions. Prices and information displayed on the Site are valid for select departures for a limited time, and are subject to change without notice and may be withdrawn at any time. You expressly acknowledge and agree that SCH will have no control over, and no liability whatsoever in connection with the ticket(s). The points or points and cash conversion ratios between IHG® Rewards Club, Switchfly, and Connexions may change at any time at SCH's complete discretion. For full terms and conditions, visit: http://www.ihg.com/hotels/us/en/global/customer_care/flights-tc
12. **Hotels Anywhere Reward.** Selection of IHG® Rewards Club Hotels Anywhere Reward will direct you to Switchfly, a third party provider hosting this private label hotel reservation redemption website (the Site). Connexions Loyalty Travel Solutions, Inc, acts solely in the capacity as an agent for suppliers of hotel reservations to provide Members with the ability to redeem IHG® Rewards Club points, or a combination of points and currency (points and cash), for hotel stays through the Site. Any obligation that SCH may have to you in connection with the points redeemed for hotel reservations will be fully discharged upon your receipt of the electronic confirmation from Connexions. Prices and information displayed on the Site are valid for select reservations for a limited time, and are subject to change without notice and may be withdrawn at any time. You expressly acknowledge and agree that SCH will have no control over, and no liability whatsoever in connection with the reservation. The points or points and cash conversion ratios between IHG® Rewards Club, Switchfly, and Connexions may change at any time at SCH's complete discretion. For full terms and conditions, visit: http://www.ihg.com/hotels/us/en/global/customer_care/hotel-terms

13. **Cars Anywhere Reward.** Selection of IHG® Rewards Club Cars Anywhere Reward will direct you to Switchfly, a third party provider hosting this private label car reservation redemption website (the Site). Connexions Loyalty Travel Solutions, Inc, acts solely in the capacity as an agent for suppliers of car reservations to provide Members with the ability to redeem IHG® Rewards Club points, or a combination of points and currency (points and cash), for car reservations through the Site. Any obligation that SCH may have to you in connection with the points redeemed for car reservations will be fully discharged upon your receipt of the electronic confirmation from Connexions. Prices and information displayed on the Site are valid for select reservations for a limited time, and are subject to change without notice and may be withdrawn at any time. You expressly acknowledge and agree that SCH will have no control over, and no liability whatsoever in connection with the reservation. The points or points and cash conversion ratios between IHG® Rewards Club, Switchfly, and Connexions may change at any time at SCH's complete discretion. For full terms and conditions, visit: https://carsanywhere.ihg.com/images_w/plg01/nav/IHGCA/terms_and_conditions.html
14. **Magazines.** Please allow 6 to 10 weeks for your first issue to arrive by mail. Magazines will be delivered to the Member address on file with IHG® Rewards Club within the continental United States, District of Columbia and U.S. territories. All magazines are one-year subscriptions unless otherwise indicated. Subscription payments are non-refundable. You may cancel your subscription at any time by contacting ihgrewardsclub.magazine@m2rewards.com.
15. **Digital Rewards.** Selection of IHG® Rewards Club Digital Rewards will direct you to TFC International Limited ("TFC"), a third party provider which hosts this private label web site (the "Site") and provides digital media download and streaming services (the "Services") designed to enable you to access and purchase or redeem legal digital content (the "Content"). The Content may be transferred to you from third party websites, by third party content suppliers acting on TFC's instructions. The Services are for your own personal and non-commercial use and you are not authorized to make any copies of any downloads or streams other than for personal use. Any obligation that SCH may have to you in connection with the points redeemed for digital downloads will be fully discharged upon your receipt of the electronic confirmation from TFC. The point conversion ratios between IHG® Rewards Club and TFC may change at any time at SCH's complete discretion. For full terms and conditions, visit: <https://digitalrewards.ihg.com/us/terms-conditions> (NOTE: If the Digital Rewards catalog is not available in your local language, it will display in a global English version).

AMERICAN AIRLINES

1. American Airlines awards will be issued in the form of AAdvantage® miles. You must be enrolled in the AAdvantage program to receive award miles; to enroll visit www.aa.com/enroll . Please allow 4-6 weeks for your miles to post to your account.
2. If AAdvantage miles are later redeemed for AAdvantage travel awards, these are subject to, and the passenger is responsible for, any applicable departure taxes, federal inspection fees, passenger facility charges, and/or other charges.
3. Travel awards may be subject to special limitations on seating availability. All accommodations are subject to availability at the time reservations are made.
4. Program violations, fraud or abuse in relation to AAdvantage mileage credit or award usage is subject to appropriate administrative and/or legal action by appropriate governmental authorities and American Airlines including, without limitation, the forfeiture of all award certificates, tickets issued against award certificates and any accrued mileage in a Member's account, as well as cancellation of the account and Member's future participation in the AAdvantage program.
5. American Airlines reserves the right to change the AAdvantage program rules, regulations, travel awards and special offers at any time without notice, and to end the AAdvantage program with six months notice. Any such changes may affect your ability to use the awards or mileage credits that you have accumulated. American Airlines is not responsible for products or services offered by other participating companies. For complete details about the AAdvantage program, visit www.aa.com/aadvantage .
6. AmericanAirlines and AAdvantage are registered trademarks of American Airlines, Inc.

REWARD ORDER PROCEDURES

1. You can redeem your IHG® Rewards Club points for rewards at www.ihgrewardsclub.com or by calling the [Service Center](#) in your region. Rewards shown online may be redeemed while they remain available.
2. You must have the required number of IHG® Rewards Club points in your account prior to redeeming points for a reward.
3. To ensure the security of your account, reward orders by phone and by mail will be accepted from you only with proper verification and shipped only to your address on file. All mail-in and fax-in reward orders require your signature.

- Information sheets containing specific product/service details, warranties and any restrictions are available for selected merchandise by calling your regional [IHG® Rewards Club Service Center](#). It is important to check this information prior to redeeming your reward. Certain restrictions may apply (particularly on travel-related rewards), such as blackout dates, day-of-week usage, seating or room availability/allocation, participating locations, expiration dates and other factors that may affect your use of the reward.

POINT VOUCHERS

- IHG® Rewards Club members who collect airline miles with participating airlines will have their Voucher Points converted to miles in the following denominations: 1,000 points = 200 miles; 2,000 points = 400 miles; 5,000 points = 1,000 miles; 10,000 points = 2,000 miles, subject to the standard terms and conditions of the applicable frequent flyer program. Participating airlines are listed in full at www.ihgrewardsclub.com. Participating airlines may vary.
- Canadian IHG® Rewards Club members who collect AIR MILES® reward miles with the AIR MILES® Reward Program will have their Voucher Points converted to reward miles in the following denominations: 1,000 points = 25 reward miles; 2,000 points = 50 reward miles; 5,000 points = 120 reward miles; 10,000 points = 250 reward miles, subject to the standard terms and conditions of the AIR MILES Reward Program.
- Allow 6-8 weeks for Points to be deposited to your account if you mail in your voucher. For internet deposits, Points will be deposited immediately into your account. Allow 6-8 weeks for miles to be deposited to your preferred alliance account.
- Vouchers are distributed on a promotional basis only. Vouchers create no legal or contractual rights of Voucher holder against SCH, its parent company, subsidiaries, affiliated or allied companies, franchisees, agents or owners of participating hotels. Vouchers have no cash or refund value
- Vouchers may not be transferred, sold or bartered. Only original Vouchers will be honored. Stolen, lost, defaced or destroyed Vouchers will not be refunded or replaced.
- SCH kindly requests redemption by the "Deposit/Mail By" date listed on the front of this Voucher to facilitate administrative and record keeping processes.
- It is suggested you retain a copy of your voucher for 6 months or until your deposit appears on your statement, or account record on www.ihgrewardsclub.com.

IHG® Business Rewards Terms and Conditions (Greater China)

The IHG® Business Rewards programme is operated by Six Continents Hotels, Inc. (SCH) as part of the IHG® Rewards Club programme and is designed to award IHG® Rewards Club points to corporate bookers, business travel/meetings agents or individual bookers for Qualifying Spend at Participating Hotels subject to the following IHG® Business Rewards terms and conditions. Participation in IHG® Business Rewards is also subject to the general IHG® Rewards Club terms and conditions including, without limitation, the terms and conditions governing points redemption and rewards.

MEMBERSHIP

- Membership in IHG® Business Rewards is available to individuals who are either corporate bookers, business travel/meetings agents or individual bookers subject to the following conditions. A corporate booker is an individual who books Qualifying Spend at Participating Hotels for and on behalf of his or her employer for business purposes. A business travel/meetings agent is an individual who is employed by a travel/meetings agency, books Qualifying Spend at Participating Hotels for and on behalf of his or her clients for business purposes and who does not have a central agreement with any IHG company either directly or through being a member of an agency consortia group. An individual booker is an individual who books Qualifying Spend at Participating Hotels on their own behalf. Companies and/or other entities cannot enrol. Business travel/meetings agents that have an override agreement with any IHG company cannot enrol.
- For the residents in Greater China (including Hong Kong, Macau and Taiwan), the IHG® Business Rewards enrolls members by invitation. To become a Member, individuals who receive and accept the enrollment invitation must confirm acceptance of IHG® Business Rewards terms and conditions and the IHG® Rewards Club terms and conditions on the IHG® Business Rewards website. Points cannot be earned until registration as a Member including acceptance of these terms and conditions is complete.
- Members must be at least 18 years of age and have reached the age of majority where they reside.
- Enrolment as a Member of IHG® Business Rewards will include enrolling as a member of IHG® Rewards Club (if not already enrolled).

5. SCH may cancel any individual's membership in IHG® Business Rewards and IHG® Rewards Club and revoke any and all unredeemed points collected by a Member for reasons including, but not limited to: violation of the terms and conditions of IHG® Business Rewards or IHG® Rewards Club (including paragraph 4 "Membership Cancellation" of the IHG® Rewards Club Membership General Terms and Conditions); misrepresentation of any information provided in connection with IHG® Business Rewards or IHG® Rewards Club; violation of any national, state or local law or regulation in connection with the use of membership benefits; failure to pay for hotel charges; commission of fraud or abuse involving any portion of IHG® Business Rewards or IHG® Rewards Club; more than one active account per Member; or action, in any other way, to the detriment of the IHG® Business Rewards programme, as may be determined by SCH in its sole discretion. Cancellation hereunder will be effective immediately, by notice by mail or email to the member concerned to the street address or email address provided by the Member.
6. Members may cancel their membership in IHG® Business Rewards by written notice (including email) to IHG® Rewards Club [Customer Care] Center. Members may cancel their membership in IHG® Business Rewards without cancelling their membership in IHG® Rewards Club, but must remain a Member of IHG® Rewards Club to be a Member of IHG® Business Rewards.

LEGAL COMPLIANCE AND ANTI-BRIBERY

7. Participation in IHG® Business Rewards and earning or redeeming points is void when prohibited by law (including, for the avoidance of doubt, United Kingdom and United States anti-bribery laws which apply internationally) and is subject to any other applicable laws and regulations. For the avoidance of doubt, this includes United Kingdom and United States anti-bribery laws which apply internationally.
8. Some employers, by policy, may prohibit or restrict employee participation in IHG® Business Rewards and SCH assumes no responsibility or liability for compliance with such policies. Members are responsible for complying with any applicable terms and conditions of their employment, their employer's internal policies and procedures or any other rules or regulations to which they are subject.
9. For corporate bookers and business travel agents, participation in IHG® Business Rewards requires prior approval of Member's employer. Members are responsible for obtaining such prior approval and by accepting these terms and conditions during the online registration process members are confirming that their employer has consented to their participation in IHG® Business Rewards. In addition, for business travel/meetings agents shall disclose his/her participation in IHG® Business Rewards when booking Qualifying Spend at Participating Hotels for and on behalf of his or her clients for business purposes. Corporate bookers and business travel agents may at his/her discretion present the employer's approval and business travel agents' disclosure to SCH respectively which shall be sent to [ihgbrregistration.cn@ihg.com]. SCH may require the employer's approval or business travel agents' disclosure to clients in writing to be produced for verification upon demand at any time as a condition of becoming or continuing as a Member and SCH reserves the right to cancel the Membership of those Members who cannot produce such written approval or disclosure. Members agree to indemnify and hold harmless SCH and its affiliates from any liability, costs and damages relating to the claims of any third party arising from a failure of a Member to obtain prior approval of their employer to participate in IHG® Business Rewards.
10. Members who change their employer must (a) update their contact details online (b) obtain the prior approval of their new employer to participate in IHG® Business Rewards and (c) provide any further information requested by SCH in accordance with paragraph 9 above. For the avoidance of doubt, these terms and conditions are personal to the Member and shall apply in full to the Member irrespective of any change of employer.

PARTICIPATING HOTELS

11. IHG® Business Rewards is available for Qualifying Spend at Participating Hotels. The list of Participating Hotels is available on the IHG® Business Rewards website. Click here to view the list of [Participating Hotels]. The list of Participating Hotels may be amended at any time without prior notice at SCH's sole discretion.

QUALIFYING SPEND

12. Qualifying Spend includes all spend on guest rooms, meetings and events, conference rooms, food and beverage service linked to meetings and conferences, and all-inclusive meeting packages, all subject to these terms and conditions, including without limitation paragraphs 13 – 17 hereafter.
13. Unless agreed otherwise at the discretion of the relevant Participating Hotel or unless specifically agreed otherwise in the special negotiated rate, Qualifying Spend excludes any spend which is made in accordance with a special negotiated rate including, without limitation, global negotiated rates and local negotiated rates and any reduced rates listed in the IHG® Rewards Club terms and conditions as not eligible for points (section: Limits on Points for Stays).

14. Qualifying Spend excludes all spend by or through business travel/meetings agents with a payment-for-performance central agreement with any IHG company.
15. Unless agreed otherwise at the discretion of the relevant Participating Hotel, points cannot be earned in IHG® Business Rewards in conjunction with any other special offers/promotions outside of the IHG® Business Rewards program.
16. Qualifying Spend on guest rooms only includes guest rooms which a Member books for others. It excludes spend on Member's own guest room.
17. Qualifying Spend does not include any taxes, gratuities, service fees, outside vendor/supplier charges, any attendee incidentals including individual meals and beverages or other expenses and any leisure spend.

EARNING POINTS

18. Members will earn three (3) IHG® Rewards Club points for every \$1 USD dollar or local currency equivalent paid towards Qualifying Spend at Participating Hotels subject to these Terms and Conditions, including without limitation paragraphs 19 – 27 hereafter. Points will be rounded up to the nearest whole number of points. IHG® Rewards Club points earned under the IHG® Business Rewards Programme are considered Elite Qualifying Points which count towards IHG® Rewards Club membership elite status. Elite Gold and Platinum bonus points cannot be earned on IHG® Rewards Club points earned through the IHG® Business Rewards Programme.
19. Points may only be earned once in IHG® Business Rewards for any Qualifying Spend and the Member who made the booking directly through IHG central reservation offices, IHG web sites or directly with the Participating Hotel will be eligible for the points. Corporate bookers and individual bookers cannot earn points for bookings made through a travel/meetings agent, whether online or offline. In the event of a dispute between Members who claim points for the same Qualifying Spend, SCH will decide in its sole discretion to which Member points are allocated and in which proportion. This decision will be final and binding on the Members concerned.
20. Up to two Members may agree to share points for Qualifying Spend on a meeting/event.
21. Meeting/event attendees will not earn IHG® Rewards Club points for their stay if their individual room bill is paid through a master account.
22. Unless varied by the terms and conditions of any applicable promotions, a maximum of 60,000 points can be earned on any meeting/event, including all guest room bookings and other Qualifying Spend linked to such meeting/event. Two or more meetings/events held by the same organization over the same date(s) or consecutive dates at the same hotel will be considered one meeting/event.
23. In respect of bookings made directly with the Participating Hotel, Members must notify the relevant Participating Hotel that they wish to earn IHG® Business Rewards points on any Qualifying Spend prior to making the booking for the relevant guest rooms, meetings or events and must provide their IHG® Business Rewards membership number.
24. Points will be credited to the Member's account within 45 days from the date the meeting, event or stay related to the Qualifying Spend has been held provided that it has been paid for in accordance with the relevant sales and catering contract with the Participating Hotel.
25. Points or rewards received through participation in IHG® Business Rewards may be subject to tax liability. All tax liability, including and without limitation, disclosure / reporting to tax authorities connected with the receipt and/or use of points or rewards, is the responsibility of Member.
26. Members who believe that their account activity is inaccurate should in the first instance contact the relevant hotel. If they are unable to resolve the query with the hotel they must contact the IHG® Business Rewards [Customer Care] Center. Points adjustments will not be made more than 60 days after the statement date. Members must keep all hotel receipts and invoices for their records, as they will be required for point adjustment requests.
27. Points are not redeemable for cash or any other form of credit and have no value until presented for redemption in accordance with these terms and conditions and the IHG® Rewards Club terms and conditions.

REWARDS

28. Redemption of points for rewards is subject to the general IHG® Rewards Club Membership Terms and Conditions.
29. In the US and Canada only, IHG® Rewards Club Meeting Credits are available in the form of a Prepaid Card as a redemption item exclusively for IHG® Business Rewards Members, unless prohibited by their employers. IHG® Rewards Club Meeting Credits are valid for payment at any hotels in the IHG Family of Brands hotel worldwide. IHG® Rewards Club Meeting Credits cannot be redeemed for cash. Prepaid Card terms and conditions apply. Use of Meetings Credits will not count as Qualifying Spend under the IHG® Business Rewards programme.

PRIVACY POLICY

30. Any personal data (including but not limited to Member's name, mailing address, telephone number and email address) provided by a Member when enrolling in or otherwise provided in connection with their Membership in IHG® Business Rewards will be stored electronically and used for administration of the Programme. Member's personal data (i) shall be processed by SCH, in its capacity of data controller, by its subsidiaries, affiliates, Participating Hotels including franchised hotels, or third party service providers in connection with administration of IHG® Business Rewards and (ii) may be transferred worldwide between such subsidiaries, affiliates, Participating Hotels including franchised hotels, third party service providers and our business partners in the banking, airline, food and beverage, and retail industries.
31. SCH and any of its subsidiaries or affiliates may contact Member for marketing purposes by mail, fax, telephone (including automated calls), text message or email.
32. If Member has any questions or concerns regarding their personal data, Member may contact InterContinental Hotels Group, Attn: Privacy Office, Three Ravinia Drive, Atlanta, Georgia 30346, Phone: 1-770-604-8347, Fax: 1-770-604-5275, Email: privacyoffice@ihg.com

PROGRAM AVAILABILITY AND CHANGES TO TERMS AND CONDITIONS

33. SCH reserves the right, in its sole discretion, to modify, alter or otherwise update these terms and conditions, and/or to add, modify, restrict, suspend, discontinue, or cancel IHG® Business Rewards, or IHG Business Rewards benefits, conditions of participation, rewards and rewards levels, in whole or in part, at any time, even though such changes may affect the value of rewards or points already accumulated. You should check the last updated date in the footer for notice of changes to these terms and conditions or to IHG® Business Rewards. If the footer indicates that the terms and conditions, or IHG® Business Rewards, has changed, immediately read it. By choosing to remain an IHG Business Rewards member after we have posted notice of such modifications, alterations, or updates, and after you have been provided an opportunity to read the revised terms and conditions or IHG® Business Rewards information, you agree to be bound by such revised terms and conditions or to be a part of IHG® Business Rewards as revised. The current IHG® Business Rewards Terms and Conditions supersede all prior published IHG® Business Rewards Terms and Conditions. In the event of termination of IHG® Business Rewards, points already earned will remain subject to the IHG® Rewards Club terms and conditions.
34. Member is responsible for keeping up-to-date their details held in the IHG® Business Rewards system. Any notices and communications which these terms and conditions specify will be notified directly to Members will be sent to the email address or other contact details which Member has registered in the IHG® Business Rewards system.

GENERAL

35. The IHG® Business Rewards programme is operated by Six Continents Hotels, Inc., Three Ravinia Drive, Suite 100, Atlanta, GA 30346-2121 U.S.A. and is administered on its behalf by an appropriate IHG company. The rights and obligations of SCH under the IHG® Business Rewards programme may be assigned or transferred by SCH to any other related or unrelated entity at any time, and performance thereafter shall be the responsibility of that entity.
36. Programme violations, fraud or abuse are subject to appropriate administrative and/or legal action by appropriate governmental authorities and by SCH including, without limitation, the forfeiture of all points transfers, rewards, vouchers, or merchandise issued pursuant to point redemptions and any accrued points in your account, as well as cancellation of Member's account and future participation in IHG® Business Rewards.
37. By participating, Member agrees to release, discharge and hold harmless IHG, its advertising and promotion agencies, their respective parent companies, affiliates, subsidiaries, and their directors, officers, agents and employees from all claims or damages arising out of any use or misuse of IHG® Business Rewards by Member.
38. In the event of a conflict between the IHG® Rewards Club Membership Terms and Conditions and the IHG® Business Rewards Terms and Conditions, interpretation shall be at the sole discretion of SCH.

IHG® Business Rewards Terms and Conditions (excluding Greater China)

The IHG® Business Rewards programme is operated by Six Continents Hotels, Inc. (SCH) as part of the IHG® Rewards Club programme and is designed to award IHG® Rewards Club points to corporate bookers, business travel/meetings agents or individual bookers for Qualifying Spend at Participating Hotels subject to the following IHG® Business Rewards terms and conditions. Participation in IHG® Business Rewards is also subject to the general IHG® Rewards Club terms and conditions including, without limitation, the terms and conditions governing points redemption and rewards.

MEMBERSHIP

1. Membership in IHG® Business Rewards is available to individuals who are either corporate bookers, business travel/meetings agents or individual bookers subject to the following conditions. A corporate Booker is an individual who books Qualifying Spend at Participating Hotels for and on behalf of his or her employer for business purposes. A business travel/meetings agent is an individual who is employed by a travel/meetings agency, books Qualifying Spend at Participating Hotels for and on behalf of his or her clients for business purposes and who does not have a central agreement with any IHG company either directly or through being a member of an agency consortia group. An individual Booker is an individual who books Qualifying Spend at Participating Hotels on their own behalf. Companies and/or other entities cannot enrol. Business travel/meetings agents that have a central agreement with any IHG company cannot enrol.
2. To become a Member, individuals must complete the mandatory registration details on the IHG® Business Rewards website including confirming acceptance of these terms and conditions and the IHG® Rewards Club terms and conditions. Points cannot be earned until registration as a Member including acceptance of these terms and conditions is complete.
3. Members must be at least 18 years of age and have reached the age of majority where they reside.
4. Enrolment as a Member of IHG® Business Rewards will include enrolling as a member of IHG® Rewards Club (if not already enrolled).
5. SCH may cancel any individual's membership in IHG® Business Rewards and IHG® Rewards Club and revoke any and all unredeemed points collected by a Member for reasons including, but not limited to: violation of the terms and conditions of IHG® Business Rewards or IHG® Rewards Club (including paragraph 4 "Membership Cancellation" of the IHG® Rewards Club Membership General Terms and Conditions); misrepresentation of any information provided in connection with IHG® Business Rewards or IHG® Rewards Club; violation of any national, state or local law or regulation in connection with the use of membership benefits; failure to pay for hotel charges; commission of fraud or abuse involving any portion of IHG® Business Rewards or IHG® Rewards Club; more than one active account per Member; or action, in any other way, to the detriment of the IHG® Business Rewards programme, as may be determined by SCH in its sole discretion. Cancellation hereunder will be effective immediately, by notice by mail or email to the member concerned to the street address or email address provided by the Member.
6. Members may cancel their membership in IHG® Business Rewards by written notice (including email) to IHG® Rewards Club [Customer Care] Center. Members may cancel their membership in IHG® Business Rewards without cancelling their membership in IHG® Rewards Club, but must remain a Member of IHG® Rewards Club to be a Member of IHG® Business Rewards.

LEGAL COMPLIANCE AND ANTI-BRIBERY

7. Participation in IHG® Business Rewards and earning or redeeming points is void when prohibited by law (including, for the avoidance of doubt, United Kingdom and United States anti-bribery laws which apply internationally) and is subject to any other applicable laws and regulations. For the avoidance of doubt, this includes United Kingdom and United States anti-bribery laws which apply internationally.
8. Some employers, by policy, may prohibit or restrict employee participation in IHG® Business Rewards and SCH assumes no responsibility or liability for compliance with such policies. Members are responsible for complying with any applicable terms and conditions of their employment, their employer's internal policies and procedures or any other rules or regulations to which they are subject.
9. For corporate bookers and business travel/meetings agents, participation in IHG® Business Rewards requires prior approval of Member's employer. Members are responsible for obtaining such prior approval and by accepting these terms and conditions during the online registration process members are confirming that their employer has consented to their participation in IHG® Business Rewards. SCH may require the employer's approval in writing to be produced for verification upon demand at any time as a condition of becoming or continuing as a Member and SCH reserves the right to cancel the Membership of those Members who cannot produce such written approval. Members agree to indemnify and hold harmless SCH and its affiliates from any liability, costs and damages relating to the claims of any third party arising from a failure of a Member to obtain prior approval of their employer to participate in IHG® Business Rewards.
10. Members who change their employer must (a) update their contact details online (b) obtain the prior approval of their new employer to participate in IHG® Business Rewards and (c) provide any further information requested by SCH in accordance with paragraph 9 above. For the avoidance of doubt, these terms and conditions are personal to the Member and shall apply in full to the Member irrespective of any change of employer.

PARTICIPATING HOTELS

11. IHG® Business Rewards is available for Qualifying Spend at Participating Hotels. The list of Participating Hotels is available on the IHG® Business Rewards website. Click here to view the list of [Participating Hotels](#). The list of Participating Hotels may be amended at any time without prior notice at SCH's sole discretion.

QUALIFYING SPEND

12. Qualifying Spend includes all spend on guest rooms, meetings and events, conference rooms, food and beverage service linked to meetings and conferences, and all-inclusive meeting packages, all subject to these terms and conditions, including without limitation paragraphs 13 – 17 hereafter.
13. Unless agreed otherwise at the discretion of the relevant Participating Hotel or unless specifically agreed otherwise in the special negotiated rate, Qualifying Spend excludes any spend which is made in accordance with a special negotiated rate including, without limitation, global negotiated rates and local negotiated rates and any reduced rates listed in the IHG® Rewards Club terms and conditions as not eligible for points (section: Limits on Points for Stays).
14. Qualifying Spend excludes all spend by or through business travel/meetings agents with a payment-for-performance central agreement with any IHG company.
15. Unless agreed otherwise at the discretion of the relevant Participating Hotel, points cannot be earned in IHG® Business Rewards in conjunction with any other special offers/promotions outside of the IHG® Business Rewards program.
16. Qualifying Spend on guest rooms only includes guest rooms which a Member books for others. It excludes spend on Member's own guest room.
17. Qualifying Spend does not include any taxes, gratuities, service fees, outside vendor/supplier charges, any attendee incidentals including individual meals and beverages or other expenses and any leisure spend.

EARNING POINTS

18. Members will earn three (3) IHG® Rewards Club points for every \$1 USD dollar or local currency equivalent paid towards Qualifying Spend at Participating Hotels subject to these Terms and Conditions, including without limitation paragraphs 19 – 27 hereafter. Points will be rounded up to the nearest whole number of points. IHG® Rewards Club points earned under the IHG® Business Rewards Program are considered Qualifying Points which count towards IHG® Rewards Club Elite status. Gold Elite, Platinum Elite, and Spire Elite bonus points cannot be earned on IHG® Rewards Club points earned through the IHG® Business Rewards Program.
19. Points may only be earned once in IHG® Business Rewards for any Qualifying Spend and the Member who made the booking directly through IHG central reservation offices, IHG web sites or directly with the Participating Hotel will be eligible for the points. Corporate bookers and individual bookers cannot earn points for bookings made through a travel/meetings agent, whether online or offline. In the event of a dispute between Members who claim points for the same Qualifying Spend, SCH will decide in its sole discretion to which Member points are allocated and in which proportion. This decision will be final and binding on the Members concerned.
20. Up to two Members may agree to share points for Qualifying Spend on a meeting/event.
21. Meeting/event attendees will not earn IHG® Rewards Club points for their stay if their individual room bill is paid through a master account.
22. Unless varied by the terms and conditions of any applicable promotions, a maximum of 60,000 points can be earned on any meeting/event, including all guest room bookings and other Qualifying Spend linked to such meeting/event. Two or more meetings/events held by the same organization over the same date(s) or consecutive dates at the same hotel will be considered one meeting/event.
23. In respect of bookings made directly with the Participating Hotel, Members must notify the relevant Participating Hotel that they wish to earn IHG® Business Rewards points on any Qualifying Spend prior to making the booking for the relevant guest rooms, meetings or events and must provide their IHG® Business Rewards membership number.
24. Points will be credited to the Member's account within 45 days from the date the meeting, event or stay related to the Qualifying Spend has been held provided that it has been paid for in accordance with the relevant sales and catering contract with the Participating Hotel.
25. Points or rewards received through participation in IHG® Business Rewards may be subject to tax liability. All tax liability, including and without limitation, disclosure / reporting to tax authorities connected with the receipt and/or use of points or rewards, is the responsibility of Member.
26. Members who believe that their account activity is inaccurate should in the first instance contact the relevant hotel. If they are unable to resolve the query with the hotel they must contact the IHG® Business Rewards [Customer Care](#) Center. Points adjustments will not be made more than 60 days after the statement date. Members must keep all hotel receipts and invoices for their records, as they will be required for point adjustment requests.
27. Points are not redeemable for cash or any other form of credit and have no value until presented for redemption in accordance with these terms and conditions and the IHG® Rewards Club terms and conditions.

REWARDS

28. Redemption of points for rewards is subject to the general IHG® Rewards Club Membership Terms and Conditions.
29. IHG® Rewards Club Meeting Credits are available in the form of a Prepaid Card as a redemption item for IHG® Business Rewards Members, unless prohibited by their employers. IHG® Rewards Club Meeting Credits are valid for payment at any hotels in the IHG Family of Brands hotel worldwide. IHG® Rewards Club Meeting Credits cannot be redeemed for cash. Prepaid Card terms and conditions apply. Use of Meetings Credits will not count as Qualifying Spend under the IHG® Business Rewards program.

PRIVACY POLICY

30. Any personal data (including but not limited to Member's name, mailing address, telephone number and email address) provided by a Member when enrolling in or otherwise provided in connection with their Membership in IHG® Business Rewards will be stored electronically and used for administration of the Program. Member's personal data (i) shall be processed by SCH, in its capacity of data controller, by its subsidiaries, affiliates, Participating Hotels including franchised hotels, or third party service providers in connection with administration of IHG® Business Rewards and (ii) may be transferred worldwide between such subsidiaries, affiliates, Participating Hotels including franchised hotels and third party service providers.
31. SCH and any of its subsidiaries or affiliates may contact Member for marketing purposes by mail, fax, telephone (including automated calls), text message or email.
32. If Member has any questions or concerns regarding their personal data, Member may contact InterContinental Hotels Group, Attn: Privacy Office, Three Ravinia Drive, Atlanta, Georgia 30346 U.S.A., Phone: 1-770-604-8347, Fax: 1-770-604-5275, Email: privacyoffice@ihg.com

PROGRAM AVAILABILITY AND CHANGES TO TERMS AND CONDITIONS

33. SCH reserves the right, in its sole discretion, to modify, alter or otherwise update these terms and conditions, and/or to add, modify, restrict, suspend, discontinue, or cancel IHG® Business Rewards, or IHG Business Rewards benefits, conditions of participation, rewards and rewards levels, in whole or in part, at any time, even though such changes may affect the value of rewards or points already accumulated. You should check the last updated date in the footer for notice of changes to these terms and conditions or to IHG® Business Rewards. If the footer indicates that the terms and conditions, or IHG® Business Rewards, has changed, immediately read it. By choosing to remain an IHG Business Rewards member after we have posted notice of such modifications, alterations, or updates, and after you have been provided an opportunity to read the revised terms and conditions or IHG® Business Rewards information, you agree to be bound by such revised terms and conditions or to be a part of IHG® Business Rewards as revised. The current IHG® Business Rewards Terms and Conditions supersede all prior published IHG® Business Rewards Terms and Conditions. In the event of termination of IHG® Business Rewards, points already earned will remain subject to the IHG® Rewards Club terms and conditions.
34. Member is responsible for keeping up-to-date their details held in the IHG® Business Rewards system. Any notices and communications that are to be sent directly to Members according to these terms and conditions will be sent to the email address or other contact details which Member has registered in the IHG® Business Rewards system.

GENERAL

35. The IHG® Business Rewards program is operated by Six Continents Hotels, Inc., Three Ravinia Drive, Suite 100, Atlanta, GA 30346-2121 U.S.A. and is administered on its behalf by an appropriate IHG company. The rights and obligations of SCH under the IHG® Business Rewards program may be assigned or transferred by SCH to any other related or unrelated entity at any time, and performance thereafter shall be the responsibility of that entity.
36. Program violations, fraud or abuse are subject to appropriate administrative and/or legal action by appropriate governmental authorities and by SCH including, without limitation, the forfeiture of all points transfers, rewards, vouchers, or merchandise issued pursuant to point redemptions and any accrued points in your account, as well as cancellation of Member's account and future participation in IHG® Business Rewards.
37. By participating, Member agrees to release, discharge and hold harmless IHG, its advertising and promotion agencies, their respective parent companies, affiliates, subsidiaries, and their directors, officers, agents and employees from all claims or damages arising out of any use or misuse of IHG® Business Rewards by Member. This paragraph does not apply to residents of New Jersey.

38. In the event of a conflict between the IHG® Rewards Club Membership Terms and Conditions and the IHG® Business Rewards Terms and Conditions, interpretation shall be at the sole discretion of SCH.

IHG® REWARDS CLUB SERVICE CENTERS

For more information or to contact our service center please [click here](#).

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Effective Date: August 2016

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IHG Agent
(<http://www.ihgagent.com/portal/server.pt?open=512&objID=11273&PageID=0&cached=true&mode=2>)

RoomKey.com (<http://www.roomkey.com/>)

IHG Army Hotels
(<http://www.ihg.com/armyhotels/hotels/us/en/reservation>)

Member Materials
(<https://www.ihg.com/rewardsclub/us/en/account/member-materials>)


Member Terms and Conditions
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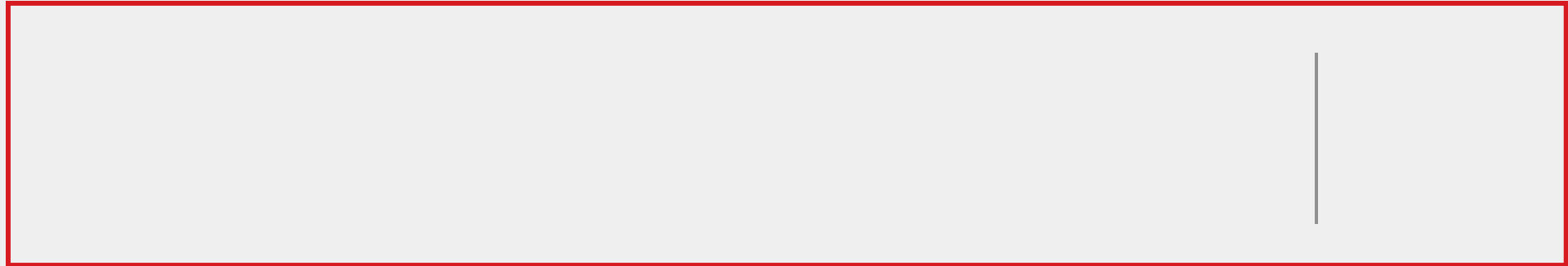
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*IHG® Rewards Club not applicable to Kimpton® Hotels & Restaurants; to be included at a future date.